

Leila Hassan

Social Worker · Youth Counsellor · Community Organiser

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PERSONAL STATEMENT

Dedicated social worker with 13 years supporting vulnerable young people and families, alongside grassroots community organising. Has managed complex caseloads, counselled at-risk teens, and built programmes that bring neighbourhoods together. Empathetic, resilient, and a steady advocate for those who need one.

PERSONAL INFORMATION

Date of Birth: 15 April 1988

Address: Ganghoferstr. 45, 80339 München

Driver's License: Class A2, B & C1

Availability: Full-time / part-time

WORK EXPERIENCE

Social Worker

2017 – present

Stadtjugendamt München

Manage child-protection and family-support cases: assessments, care planning and multi-agency coordination. Carry a caseload of 25+ and mentor new caseworkers.

Youth Counsellor

2013 – 2017

Caritas Jugendhilfe, München

Counselled at-risk teenagers on education, mental health and family issues. Ran group sessions and crisis interventions.

Family Support Worker

2010 – 2013

Diakonie München

Provided practical and emotional support to families in difficulty. Connected clients with housing, benefits and health services.

Community Organiser (part-time)

2015 – present

Freelance / neighbourhood initiatives, München

Design and run community programmes and events. Build partnerships with local groups and coordinate volunteers.

EDUCATION

B.A. Social Work (Soziale Arbeit) — Katholische Stiftungshochschule München (2010)

Staatliche Anerkennung als Sozialarbeiterin (2011)

Systemic Counselling Certificate — DGSF (2014)

SKILLS

- Rehabilitation and mobility support: exercises, aids and progress tracking
- Team leadership: shift coordination, staff scheduling, onboarding and mentoring new hires
- Manual handling and ergonomics: safe lifting and workstation assessment
- Administrative support: diary management, minute-taking and correspondence
- Presentation and public speaking to technical and non-technical audiences
- IT support: troubleshooting, hardware setup and user account administration
- Blueprint and technical drawing interpretation

LANGUAGES

Polish	Native
French	C2
Spanish	B1
Italian	A1

INTERESTS

Community Volunteering · Reading · Cooking · Yoga · Photography · Hiking