

Samuel Mensah

Bus Driver · Logistics Dispatcher · Tour Guide

Neuperlach, Ottobrunner Str. 22, 81737 München · 0157 2280913 · samuel.mensah@gmail.com ·
DOB: 21.02.1984

PERSONAL STATEMENT

Dependable transport professional with 15 years driving, dispatching and guiding. Has driven city routes safely for years, coordinated fleets and schedules from the control desk, and shown visitors the best of the city. Punctual, level-headed, and great with passengers and colleagues alike.

PERSONAL INFORMATION

Date of Birth: 21 February 1984
Address: Ottobrunner Str. 22, 81737 München
Driver's License: Class A2, B, C1, C1E, D & DE
Availability: Full-time — shift and weekend work

WORK EXPERIENCE

Bus Driver

2016 – present

MVG (Münchner Verkehrsgesellschaft)

Drive city bus routes to timetable, ensuring passenger safety and comfort. Handle fares, accessibility needs and incident reporting. Clean safety and punctuality record.

Logistics Dispatcher

2011 – 2016

DPD Deutschland, München

Coordinated a fleet of 30+ delivery drivers: route planning, live rescheduling and customer issue resolution. Improved on-time delivery rate by 15%.

Delivery Driver

2008 – 2011

Hermes Germany, München

Multi-drop parcel delivery across the city. Consistently met delivery targets and maintained high customer ratings.

City Tour Guide (part-time)

2015 – present

Freelance / tour operators, München

Lead walking and bus tours for international visitors. Deliver engaging commentary on history and culture in three languages.

EDUCATION

Berufskraftfahrer-Qualifikation (BKrFQG, Module 95) — München (2011)

Führerschein Klasse D & CE — München (2010)

IHK Zertifikat Stadtführer München (2015)

SKILLS

- Automation: scripting, workflow tools and no-code integrations
- Administrative support: diary management, minute-taking and correspondence
- Process improvement: workflow optimisation, cost reduction, KPI tracking and reporting
- Forklift and reach-truck operation and instruction (Staplerschein trainer)
- Budget ownership: cost control, forecasting and variance reporting
- Presentation and public speaking to technical and non-technical audiences
- Security operations: access control, CCTV monitoring, patrols and incident response

LANGUAGES

German	Native
Spanish	B1
Italian	C2
French	C1

INTERESTS

Football · History · Chess · Cooking · Community Volunteering · Music